TTL 180/CWE 281 Transportation & Logistics CWE Course Syllabus

Course Description:
This course is intended to provide the student with a learning experience related to his/her course of study and career goal. Major emphasis will be given to on-the-job experience and training. The CWE seminar will focus on participant behavior, career goals, advanced customer service situational scenarios, and problem solving, all related to on-the-job processes and procedures. Supervision and evaluation of the student’s job performance will be provided by qualified staff of the College and employing institution.

Course Objectives:
This course is intended to:
1. Set five measurable learning objectives related to the student’s major and work experience.
2. Analyze participant’s interests, strengths, and weaknesses relating to career goals.
3. Sustain employment by exploring basic workplace behaviors
4. Advance employment by exploring basic knowledge, opportunity, and compensation management practices for advancing a career

Student Learning Outcomes: After successfully completing the course, students will have:
1. Completed 200 hours on the road with 100 of those hours as the driver with a driver/trainer in the second seat
2. Demonstrated the skills of a professional truck driver by passing the PTDC Final Assessment with a score of 95% or higher
3. Demonstrate knowledge of company policies regarding safety, paperwork, CDL endorsements, equipment use, and dispatch communications
4. Demonstrate internal and external customer service skills by responding to challenging situations that occur as a driver
5. Demonstrate knowledge of the Transportation/Trucking/Logistics Industry and the career pathways for advancement in this industry

Evaluation: Letter Grade (A-F). Student progress toward meeting the student learning outcomes is assessed through in-class assignments, assessments, and demonstration of acquired skills.

Grading Method: Letter Grade Only

90% - 100% = A grade
80% - 89% = B grade
70% - 79% = C grade
60% - 69% = D grade
59% and below = F grade

Credits: 6

Prerequisites: None

Length of Course: 240 hours, 200 driving hours, 100 as driver. 16 seminar hours TBD as driving or seminar hours 240 hours

Corequisites: Student must be enrolled in the CWE seminar.

Required Texts:
Company Specific Training Materials
TTL 180/CWE 281 Transportation and Logistics CWE Participant Guide

Major Topic Outline:
Learning objectives aligned with Professional Truck Driver Certification certificate
Advanced Internal and external customer service skills
Company specific safety, paperwork, CDL endorsements, equipment use, and dispatch communications.
Career pathways in the Transportation/Trucking/Logistics Industry
Identifying career goals

Approved 11/2007